



**Agenda**  
**Early Years Service Providers Workgroup Meeting**  
**November 12, 2020**  
**1:30- 3p.m.**  
**Via Zoom**

**In Attendance:** Catherine Robinson Language Express (chair); Elizabeth Dorrington UCLG; Heather Conlin ICDP; Norma McDonald CDSBEO; Genevieve Fincher CMHLG; Sarah Kaufman DSLG; Crystal Dietschweiler BDACI; Margaret Fancy EKIOC

**1. Welcome and Introductions – Introductions were made**

**2. Approval of Agenda**  
**Approved**

**3. Approval of Meeting Notes September 10**  
**Approved.**

**4. Checking in – Roundtable – Responding to COVID/updates**  
**What’s changed? (e.g. service delivery)**  
**Challenges in terms of staff/families**  
**What’s working?**  
**How can our collaborative efforts support you?**

**Norma** – 17% of students in virtual school

- Three points of entry à September, November, February
- Virtual staffing shortage
- Special education consultant available
- Secondary is on a quadmester system (8 to 12:05)
- Challenges- some families not connecting
- Free devices for students without access

**Genevieve**—CMHLG offering home, virtual and in-person service

- Intensive program has changed
- Backyard visits in summer
- Trying to bring families in to office
- Groups on hold
- Challenge – significant increase in referrals
- Multiple high needs
- Staffing down

**Heather ICDP** – can see 20 to 30% in person, rest virtual

- standing down.
- Heather ICDP** – can see 20 to 30% in person, rest virtual
- Referrals down – usually come from another program
  - Looking at how to get word out
  - Survey of families

- Elizabeth UCLG** – pivoting back to in person
- Limerick Forest – three mornings
  - Fall program schedule –Baby Talk in person in Brockville and Kemptville;
  - Outreach locations open in 2021
  - Uptake has decreased
  - Looking for ways to connect families

- Sarah Kaufman DSLG** – increase in number of families and children
- Working on time management
  - Using Zoom and other virtual platforms
  - Backyard visits
  - CSP visiting as well
  - Offices close to public
  - Pulling together as a team

- Crystal BDACI** – providing some school support via zoom
- Staff is creative

- Catherine Language Express** – referrals increasing
- Addressing evaluation

## 5. Business Arising

### a) **Using the ``F Word`` Framework – updates**

Heather – good intentions

Revamped family intake form to include open-ended questions and inclusive language. Will work in with family service plan. Heather offered to share.

Genevieve – team is working on how to incorporate

Crystal – 3 facilitators who support majority of young children are focussing on F Words

### b) **Shared Communication – Poster – how is it being used**

CDSBEO will include in newsletter

### c) **National Childcare Policy – reporting back... what have you learned?**

Norma referred members to website at [childcarecanada.org](http://childcarecanada.org)

Heather shared information from Association of ECE`s ``inclusion is an experience not a placement`` -- highlighted benefits of ECE for kids with special needs

#### **Moving forward**

Members to continue to share research... in terms of political and economic benefits of childcare in addition to child development benefits.

## 6. New Business

### a) **What can we work on together?**

#### **Welcome to Kindergarten—What can it look like?**

Members discussed how to provide WTK virtually.

Norma will send information through school messenger

Decision

Prepare a common slide deck with video to be shared

Two audiences – parents and school staff

Heather offered to assist with putting videos together

Elizabeth and staff will help

Resources to send to schools will be identified (e.g. toilet training)

Links to websites parents can use will be provided

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CMHLG can provide information related to coping with anxiety, stress management etc.

Margaret will update Family Resource Guides

Actions:

Call to members to prepare succinct messages and let us know what they would like included.

January meeting will focus on putting WTK presentation together.

## **7. Next Meeting – January 14**