

Summary of Family and Child Centre Activity April 2014

Using the descriptors identified in your small workgroups at our April meeting, the Child and Family Centre working group (Kim, Margaret VB, Sue Turnbull, Harold, Maxine, Margaret F) have summarized the characteristics of Child and Family Centres under four broad areas and identified the features of each.

Culture

- Fun
- Welcoming
- Sensitive to diversity/needs
- Supportive
- Place for everyone
- Flexible
- Non-judgmental
- Collaborative
- Universal
- Prosperity links
- All ages

Facilities/Access

- Computer/chat room
- Physically accessible
- Indoor/outdoor play areas
- Online presence/website
- Co-location
- Mobile services/transportation
- Family friendly hours
- Kitchen

Activities/Components

- Health Promotion e.g.
 - Grandparents
 - Teen health
 - Breastfeeding/prenatal

- Professional Support
- Early Intervention
- Childcare
- Recreation
 - Arts
 - Physical Activity
- Parent Wellness
- Adult Opportunities
- Literacy/Numeracy
- Specialized Services

System Navigation

- Well informed staff
 - Frontline knowledge/connectivity
- Computer navigation
- Relevant internet sites
- Referral/connection
- Point of access to services
- Common intake/tell story once
- Coordinated/Collaborative services
- Information about Services
 - Online
 - Social Media
 - Handouts
- Relationships
- Greater common approach to governance/planning

